



REPUBLIC OF GHANA

AFIGYA KWABRE NORTH DISTRICT ASSEMBLY

In case of reply, the number and date of this letter should be quoted

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31st December, 2021

Our Ref. No.: **AKNDA/**
Your Ref No.:

Date:.....

PUBLICATION:

PUBLIC COMPLAINTS, REMEDIES/RECOMMENDATIONS AND ACTIONS TAKEN

This is to bring to the notice to the General Public that all complaints received, and the related remedies, recommendations and action taken to resolve the issues in the Afigya Kwabre North District.

We want to use this Public Notice to announce to the public that Assembly is more than ready to receive complains and expedite actions on them.

Thank you.

FRANCIS ASOKWA SARPONG
DISTRICT CO-ORD DIRECTOR
For: DISTRICT CHIEF EXECUTIVE

**THE GENERAL PUBLIC
AFIGYA KWABRE NORTH DISTRICT
BOAMANG**

AFIGYA KWABRE NORTH DISTRICT ASSEMBLY, BOAMANG

PUBLICATION: PUBLIC COMPLAINTS, REMEDIES/ RECOMMENDATIONS AND ACTIONS TAKEN, 2021

Official Public Complaints and Main Issues	Remedies/Recommendations	Actions Taken Results
1ST QUARTER, 2022		
Alleged involvement of the works department in the issuance of permit and sale of lands for sand winning	<ol style="list-style-type: none"> 1. Ban on sand winning activities in the District. 2. Adhoc committee on the proper regulation of sand winning be constituted by the General Assembly. 	<p>Sand winning banned by General Assembly</p> <p>Adhoc committee formed by the general Assembly for revision of sand winning permit processing.</p>
2ND QUARTER, 2022		
Investigation into the alleged issuance of fake food vendors' certificates by some staff of the Environmental health unit.	<ol style="list-style-type: none"> 1. Special identification marks must be put on food vendors' certificates for every year with security features. 2. Management should take over continuous issuance of certificates after mass registration. 3. The environmental health staff be made to attend a training on effective service delivery 	<p>Food vendors' certificates changed yearly with unique serial numbers</p> <p>Continuous issuance of food certificates now conducted and regulated by the Assembly;</p> <p>The Assembly has taken over continuous registration of food vendors' certificates (done by the DEHO/Revenue head and Boamang Physician Assistant).</p> <p>Training organised for Environmental Health Officers by the HR Unit</p>
3RD QUARTER, 2022		
Investigation into allegations by Nana Ahenkrohene against spatial planning officers who were refusing to process building permit applications with his allocation papers.	<ol style="list-style-type: none"> 1. Management to seek clarity from Manhyia on the allocation paper to be received and processed for applicants of building permits from Ahenkro. 2. Spatial planning officers were not to turn away applicants with Ahenkrohene's allocation but receive them and await determination from Manhyia before processing them. 	<p>The Assembly wrote to Manhyia for clarity on which allocation was acceptable.</p> <p>Applications from Ahenkro was received and registered while the office awaited clarity from Manhyia Palace.</p>
4TH QUARTER, 2022		
Investigation into allegations of the District Chief Executive's non responsiveness to the plights of Assembly Members and their decision to boycott the upcoming Presiding Member's election.	<ol style="list-style-type: none"> 1. The committee recommended that, efforts was to be made for Assembly Members to receive their motorbikes. 2. Payment of not more than 1% of common fund release must be release to Area Councils to assist them in their activities. 3. Distribution of streetlight bulbs received from Ministry of Local Government to Assembly members. 	<p>Motor bikes received</p> <p>A percentage of common fund release paid into the accounts of Area council.</p> <p>Streets bulbs distributed to Assembly members.</p>